

Fwd:

2 messages

Annabelle Pennell

28 July 2021 at 13:52

To: Michael Bailey

Hi Mike,

Please see Peter's response below, nothing from Malcolm though, yet!

Thanks,
Annabelle

Annabelle Pennell
PA to Suzi Wakeham, Director of Community Services

----- Forwarded message -----

From: peter Zein
Date: Wed, 28 Jul 2021 at 13:02
Subject:
To:

Hello there Annabelle I do hope you are well there

For me writing e mail is more easier to say what I think about that consultation paper

I think when we are talking about housing we need to be more hard on every housing business like they are private rent we need to get them in doing things like sanctuary housing people same rules every if you do rent business

I think they need to have person from council helping you if that person they aren't fixing your house if you have problem in your house I think we need person in council to help you I do respect it isn't your house in being council house but I think myself most problems because they don't fix things and if you are disabled I did find out they don't fix things I am talking about sanctuary housing they don't fix things I am lucky I can fight for myself but some people they aren't comfortable to do that things

I think we need some one from council I do know you are going to say it isn't our houses but most of them they aren't your houses we need person from council helping people fix things in their houses some times it isn't good for their Health to live like that we need person from council if they don't fix that problem they can call council to help them in that problems to make them fix that problems if they didn't anything about that problems council they can be between person when some times

you need that support and second thing when you are disabled when you can't decorate your house yourself like they do forget that things if you are on benefit and your disability stop you doing that jobs I think we need to think about that things having funds for that things I do understand you can't give that to every person but if you can't do that things

I think we need to have service where they do that small things we do forget about I want to be proud of my house I do understand it isn't my house it is sanctuary housing house but I do feel when you are disabled like we need to live not in beautiful house and second thing it does help your mental Health if your house is looking good in decorate things and we do understand now from that corona virus year why you need to have every thing what you need in your house

I am loving that funding when they do give you shower or environmental controls in your house that funding is amazing because that funds helped my wife to love cooking because they did put special kitchen that helped her independence and what they did put for

me it did help me one hundred %

but I do wish every service they do work together because when you need fix things it does be pain because some things N H S pay for some things that funding it doesn't help us social service they don't help because they don't pay for to fix anything we need to think when Equipment does break we need some funding for that things

when you need that Equipment some times you are waiting for months or years fix that Equipment between that you do feel more disabled again because you are seeing that beautiful Equipment there and you do feel down about that thing when you do understand if you were normal person you don't need that Equipment where you don't have that Equipment

but it isn't choice not to have that special Equipment and when you have the funding for that Equipment to fix them the special company themselves they do be slow to come to fix again you need wait again like they do understand you aren't paying for yourself like they don't respect you like you are customer we need to change that thinking of things I do feel for old people when they need things like special Equipment in their life

I am sorry to write all that things about housing all that things is important not house itself it is important every thing around housing I think we need to think about that problems like you need to put hoist in every thing I think we need to think about for having house is great

but I do feel we do forget things around having house what you need to put in it if it needs fixing for disabled person you can't change light by yourself and some care company they do say no doing that things small things when you are normal you do forget small things is problems for us

I do know you are going to say some things it isn't important but if you can't do that small things it is more problem some times to change light bulb you could pay 60 pound to get person to change one bulb for that things is important for disabilities where they can't do that small things is important again I do feel for old people where they are living in their houses by themselves

I do understand it isn't in your area to do that policy but I do feel we don't talk about that things who is going to listen to us about that problems we need help who can I talk to if you can't help me in that things where I think that is important things in my eyes

thank you listening to me I am sorry it was lot of things there

have good day there

be safe there

Peter Zein

Sent from [Mail](#) for Windows 10

Mike Bailey [REDACTED]
To: Annabelle Pennel [REDACTED]

28 July 2021 at 14:37

Thanks Annabelle - and I'm sure Malcolm will be in touch soon! :)

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