

Fwd: consultation

1 message

CCC Planning <planning@canterbury.gov.uk>

9 August 2021 at 08:02

To: Michael Bailey [REDACTED]

Regards,

Planning Team
Canterbury City Council
01227 862178



Please reply to planning@canterbury.gov.uk for your email to be acknowledged.
Please give us your views through our [customer satisfaction survey](#).

----- Forwarded message -----

From: **Elaine MacGregor** [REDACTED]
Date: Sun, 8 Aug 2021 at 17:14
Subject: consultation
To: <planning@canterbury.gov.uk>

Dear Sir/Madam,

I would just like to express my disappointment/annoyance/surprise at the form for expressing opinions about the local plan consultation. I have finally submitted my response but through no thanks to the creators of the form. It was almost as though you did not want people to complete it. I thought you had a responsibility to make it as easy as possible for people to have a say in what is going on, democracy I think it is called? Completing the form has been a nightmare for many and I'm sure many have been deterred from completing it for that very reason. I was signed in but it still logged me out regularly so, having lost my input several times (3 times within 40 minutes) I finally cut and pasted my replies. It SHOULD NOT be that difficult. Let's hope your politics is more efficient than your IT!!

Yours

Elaine