

Re: comments for inclusion in the Draft Local Plan consultation

sg.stacey 
To: CCC Consultations <consultations@canterbury.gov.uk>

8 August 2021 at 15:42

Dear Mr Bailey,

Please find attached my comments on the Draft Local Plan 2040, made on the Microsoft Word version of the consultation document (Local Plan Options Paper). I obviously wish these to be included in the consultation.

I would be grateful if you could confirm that you have received these comments.

Best wishes,

Sue Stacey

----- Original Message -----

From: "CCC Consultations" <consultations@canterbury.gov.uk>

To: "sg.stacey" 

Sent: Thursday, 5 Aug, 21 At 11:27

Subject: Re: Fwd: Contact form submitted - form reference 552518

Good morning Ms Stacey,

Please return your completed document to me at consultations@canterbury.gov.uk

Best wishes
Mike

Mike Bailey

Corporate Consultation Manager
Canterbury City Council

On Thu, 5 Aug 2021 at 10:39, sg.stacey  wrote:

Hallo Mr Bailey,

Many thanks for your quick response. I am glad to hear that you are looking at alternative software for future consultations! For this consultation I will have a go with the Microsoft Word version. Could you let me know which email address I should send it back to?

Best wishes,

Sue Stacey

----- Original Message -----

From: "CCC Consultations" <consultations@canterbury.gov.uk>

To: 

Sent: Wednesday, 4 Aug, 21 At 14:08

Good afternoon Ms Stacey,

Thank you for your email. I am sorry to hear of the difficulties you are experiencing trying to respond to our Local Plan consultation.

We have checked and the forms appear to be working correctly, indeed we have received over 180 completed forms in the past week.

As an alternative, I have attached a Microsoft Word version of the consultation for you to complete, and I hope this helps.

Apologies again for the issues you are experiencing. Going forward, my team and I are looking at using alternative software to try and simplify the process for future consultations.

Best wishes

Mike Bailey

Corporate Consultation Manager
Canterbury City Council

----- Forwarded message -----

From: <noreply@canterbury.gov.uk>

Date: Wed, 4 Aug 2021 at 13:22

Subject: Contact form submitted - form reference 552518

To: <consultations@canterbury.gov.uk>

Form reference number: 552518

Date and time submitted: 2021-08-04T13:22:30+01:00

Page: Your message

- Your first name Susan
- Your last name Stacey
- Your email [REDACTED]
- Your address [REDACTED]
- Your message The Draft Canterbury Local Plan 2040 consultation website does not work. I have twice been unable to save my comments on site, despite being signed in. When I got to the end of a page and clicked on Next, I was taken out of the consultation and on to a general Council webpage, and my input had been lost. On making a third attempt, when filling in and submitting my address, I discovered that I had also submitted a totally empty consultation response (for which I received an "acknowledgement"). This is time-wasting and frustrating, and in no way helps local democracy. Please can you let me know how to submit my comments.
- Do you want to upload any documents? no

